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Release Note

2024.08

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Release Note

2024.08

Content



I. onesto Dashboard (1/3)

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 11965":

As of now a dashboard is available in onesto, which gives you a simple overview of the booking behavior in the company without having to pull reports. This is a new item in the administrative user rights and can therefore be assigned to specific people, e.g. in travel management.

The dashboard can be found in the company administration under the following tile:



Graphics are used to display numbers from reporting in a simplified manner, thus providing a quick overview about the number of orders, number of bookings, revenue (divided into flights, trains, hotels and vehicles), CO₂ emissions, online vs. offline bookings, travel policy compliance, advance booking periods and the journey duration.

The overview can be for a business unit or all companies and for a specific period of time (month, quarter or year).

The mouse-over function displays the details of a specific graphic.

In addition, time periods can be compared (e.g. July 2024 compared to July 2023).

If there are any changes, for example in the travel policy, you can always keep an eye on the effects.

The dashboard is only available in new layout.



I. onesto Dashboard (2/3)

Administration If you want to use this functionality please get in touch with your onesto contact.

Manage companies > Dashboard Compared to time Select company all companies Time range July ~ ~ Show ~ range Number of Orders Number of Bookings Revenue 120 80 10,000€ 9,000€ 70 100 8,000 € 60 7,000€ 80 50 6,000€ 60 40 5,000€ 4,000€ 30 40 3,000€ 20 2,000 € 20 10 1,000€ 0 0€ 0 Number of orders Flight Rail Hotel Cars Flight Rail Hotel Cars CO₂ Emission (Flight, Rail) Online vs. Offline Travel policy 3,500 kg Online Offline red yellow green 3,000 kg 2,500 kg 2,000 kg 1,500 kg 1,000 kg green: 87 (81%) 500 kg 0 kg Flight Rail Journey Duration Advance Bookings 1 day 2-5 days >5 days 0-3 days 4-7 days 8-14 days >14 days Flight Rail Hotel Cars 10 20 80 Ó. 30 40 50 60 70





RAL

I. onesto Dashboard (3/3)

60

40

20

0

07/2023

07/2024

Administration If you want to use this functionality please get in touch with your onesto contact.



Hotel [07/2024]

Hotel [07/2023]

Cars [07/2024]

Cars [07/2023]

0

20

40

60

100

80

120

140

160







II. Accessibility new layout (1/3)

Administration The setting is automatic and cannot be set administratively.

Description "ID - 13509":

With the release we have made further adjustments to the font and contrast to improve readability.

Booking <u>01196701</u>	CUPRA Leon Sportstourer Aut. (or similar car)	79.28 €
	SốT	
Reason	Augsburg Flughafen	
0000	🔘 14.8 km 🏾 🛩 AGB	Select
No itinerary to display	Q 3.45 € H A \$\$ € 15.47 €	
	BMW 1er Aut.	79.41 €
Filter 🔺	(or similar car)	/
The second se	SUT	
Sort by: Distance	Augsburg Flughafen	
Sologi,	Ø 14.8 km → AGB	📄 Select
Price	() 3.45 € H A 😵 🕼 15.47 €	
34.99 € - 339.99 €	HYUNDAI 130	85.47 €
Car type All 🗸	Europear	
-	Augsburg Flughafen Zustellung	
Avis		
Europcar		iei Select
Hertz		
Sixt	VOLKSWAGEN T-ROC	99 AA E
ar pool	(or similar car)	00.44 £
Enterprise	Europcar	
	Augsburg Flughafen Zustellung	
	🔘 14.8 km 🛩 AGB	E Select
	🏚 💾 A 🏶 🔍	
Winter tyres	Crown L. Curren Berrn Electric en similar	
felectric felectric felectric felectric	(or similar car)	147.86 €
	AVIS	
	Augsburg	
	🔘 15.9 km	Select
	() 9.24€ 💾 A 🖌 🏘 🥥	



GENERAL

0

II. Accessibility new layout (2/3)

Administration The setting is automatic and cannot be set administratively.

Important information, such as the number of stopps or the duration of the journey, was also highlighted.

FI	light							TAXI				
S Mui	nich MUC 🕨 Shangh	ai SHA 🛅 28.08.20	24 🞯 00:00									
▼ Change search												
		Se Se	arch > Results >	Flight details 义	Confirmation							
< 🖶	<						Show	map 🧕				
▼ डॉसॉ टॉरम्प्ट	11:45 - 10:35	Wed, 28.08.2024	🕔 16:50 h	1 Stop(s)	▲ CO ₂ 2,671 kg	Best-buy ○ 496.26 € ●	0	Fares				
- Q	19:00 - 16:45	Wed, 28.08.2024	🕙 15:45 h	1 Stop(s)	▲ CO ₂ 1,746 kg	Best-buy ○ 632.99 €	0	Fares				
• /	18:10 - 16:55	Wed, 28.08.2024	🕙 16:45 h	1 Stop(s)	▲ CO ₂ 1,774 kg	Best-buy ○ 692.99 €	0	Fares				
▼ KĽM	11:50 - 09:25	Wed, 28.08.2024	🕔 15:35 h	1 Stop(s)	▲ CO ₂ 1,706 kg	Best-buy ○ 700.07 €	0	Fares				
• 🔇	11:50 - 09:25	Wed, 28.08.2024	🕙 15:35 h	1 Stop(s)	▲ CO₂ 1,706 kg	Best-buy ○ 806.28 €	•	Fares				





÷Ö

II. Accessibility new layout (3/3)

Administration The setting is automatic and cannot be set administratively.

TAXI München Hbf 🖬 Wed,28.08.2024 🛛 🞯 07:00 Providers > Search train > Results > Train details > Confirmation ⊖ < 9 ✓ 17.99€ DB 07:18 - 12:55 🕙 05:37 h Wed, 28.08.2024 ICE 2nd class ✓ 17.99€ DB 08:20 - 13:54 🕙 05:34 h ICE Wed, 28.08.2024 2nd class ✓ 17.99 € 09:18 - 14:55 🕙 05:37 h DB Wed, 28.08.2024 ICE 2nd class ✓ 17.99 € 10:21 - 15:55 DB Wed, 28.08.2024 🕙 05:34 h ICE 2nd class

This makes the system easier to use for people with visual impairments.



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III. Profile fields for names from passport and USA Redress Number

Administration The setting is automatic and cannot be set administratively.

Description "ID - 12867":

The profile fields for the name according to the passport, the redress number and the known traveler number were relocated from the "Flight Preferences" area to the "Official Documents" area to make it easier to find.

< Back				Clos	e profile 🗶
Official documents					
	Num	ber	Valid until		
	221	12	Thu, 20.03.2031	Ľ	Ū
+ Add					
Last name (passport)	Builder				
First name (passport)	Garfield				
Additional first names	John				
Additional informati For more informatio	on for the entrance in the USA. on, see <u>http://www.tsa.gov</u> .				
Redress Number					
Known Traveler Number					
					Save





IV. Sequence of news entries

Administration The setting is automatic and cannot be set administratively.

.

Description "ID - 12888":

The sorting order of the news in the "News" window has been adjusted so that the most current one is always displayed at the top. This makes the list of entries clearer.

	News	
		Tue, 16.07.2024
Tue. 16.07.2024 - current Ne	ws	
that's brand new news for ID 12888		
		Tue, 16.07.2024
Tue, 15.02.2022 - Test 9606		
Dies ist ein Hinweistext zur Prüfung der	ID 9606.	
Lorem ipsum dolor sit amet, consetetur erat, sed diam voluptua. At vero eos et a Lorem ipsum dolor sit amet. Lorem ipsu	sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore ma accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takim m dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor in n voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kas	agna aliquyam ata sanctus est vidunt ut labore sd gubergren, no
et dolore magna aliquyam erat, sed diar sea takimata sanctus est Lorem ipsum c	lolor sit amet.	
et dolore magna aliquyam erat, sed diar sea takimata sanctus est Lorem ipsum c	olor sit amet.	_





V. Adjustment of the display of residual values after cancellation

Administration The setting is automatic and cannot be set administratively.

Description "ID - 9506":

The display of prices in the itinerary and in the statistics after cancellation has been standardized:

In addition to the "Total Amount" column, a new "Declining Balance" column is displayed, which is shown before the cancellation and shows the booked price and after cancellation the non-refunded amount (residual value). So for example free cancellations then contain the value 0.00.

r 🛆	Service type	<u>م</u> S	tatus 🛆	Travel date	<u>~</u> 0	Drigin 🛆	Departure country	у 🛆	Destination	n 🛆	Arrival country		Category	<u>⊸</u> T	rotal amount ⊿	L CI	urrency 4	C	ancellation date		Cost accounting		Booking numbe	r 🛆	Systen	n 4	Traffic Ligh	t 🚽	TM Reason 4	De	clining balance 🛆
~	All	~	All 🗸	All	~	All 🗸	All	~	All	~	All	~	All	-	All 🗸		All 🗸		All	~	All	~	All	~	All	~	All	~	All 🗸	A	JI 🗸
	Amadeus	S	torno	10.09.2024	N	/UC	Germany		HAM		Germany		Economy	3	375,87	EU	JR	1	6.07.2024		1-1		TESTBOOKING		Custon	ner	yellow		Reise mit Kollegen	111	1,00
	Reservierung	S	torno	10.09.2024	F	łamburg łamburg lughafer	t, Germany I n		Hamburg, Hamburg Flughafen		Germany		Mini	8	38,84	EL	JR	1	6.07.2024		1-1		123456		Custon	ner	yellow		13638	12,	34
														4	164,71															123	3,34

Previously, the originally booked price was replaced by the residual value (or by "0" after a free cancellation). The possibility to display canceled services with the factor "0" or "1" or "-1" in the reports is no longer available.

After a cancellation, both the booked price and the remaining value are displayed in the travel itinerary:

• 🕞	Reservation numb	ber: TESTBOO	KING I C E Travel&Expense Open		(111.00 €	Cancellec
	Tue, 10.09.2024	 06:45 08:00 	München MUC Terminal 2 Hamburg HAM Terminal 2	LH2050 Lufthansa	Economy CLASSIC (V) refreshment on board AIRBUS INDUSTRIE A321	Ô	
	Wed, 11.09.2024	 18:15 19:30 	Hamburg HAM Terminal 2 <u>München MUC</u> Terminal 2 Flight duration ① 01:15 hrs	LH2065 Lufthansa	Economy CLASSIC (V) refreshment on board AIRBUS INDUSTRIE A320 SHARKLET	s û	
• 🔶	Reservation numb	ber: 123456	E Travel&Expense Open			12.34 €	Cancelled
	Tue, 10.09.2024	08:30	Hertz Hamburg Flughafen		B FOR 5 Seat	D FIESTA OR SIMILAR / ECMR s	
	Wed,11.09.2024	17:45	Hamburg Airport 22335 Hamburg Germany		Bagga, Mileag	ge: 2 e: unlimited	





VI. Improvements in notification management (1/4)

Administration The setting is automatic and cannot be set administratively.

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Description "ID - 12993, ID - 13486 and ID - 13620":

We have made some improvements to notification management to make it easier to handle:

• Display company in open entry

Add		×
Company Title	all companies	,
Which action should be	e performed:	
Routing-related mess	ages	
Restricted destination	ns	
Destination informati	ion	
Send email		
X News		
Subject		
	neue News	
	current News	
Français	nouvelle nouvelle	
Česky	zbrusu nová	
	nou-nouță	
	nuove notizie	
	•	
Text		
	das sind brandneue News für ID 12888	
	that's brand new news for ID 12888	
English		
C1		

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GENERAL

VI. Improvements in notification management (2/4)

Administration The setting is automatic and cannot be set administratively.

• Display history in open entry

History			×
Showing 1 to 2 of 2 entries		Search	
Time / User 🔻	Setting / Company / Change(s) 🔺		
Wed,24.072024 15:01	Aktuelles Name: neue News		
	old value: Applicationtyp: Customer and Agent Section: After Login Type: non recurring Start: Di, 16.07.2024 00:00 End: Mi, 31.07.2024 00:00 Subject: neue News Text: das sind brandneue News für ID 12888 new value: Applicationtyp: Customer and Agent Section: After Login Type: non recurring Start: Di, 16.07.2024 00:00 End: Mi, 31.07.2024 00:00 Subject: neue News Text: das sind brandneue News für ID 12888 reason: test ib		
Tue, 16.072024 11:23	Aktuelles Name: neue News		
	old value: new value: Applicationtyp: Customer and Agent Section: After Login Type: non recurring Start: Di, 16.07.2024 00:00		
Back			Print





GENERAL

VI. Improvements in notification management (3/4)

Administration The setting is automatic and cannot be set administratively.	\$
---	----

• Checkboxes for deleting multiple entries at the same time

Notification management all companies				
all Showing 1 to 90 of 90 entries	✓ X effective news	Search		
Test 8737	News	Fr, 22.01.2021	6	Ì Ō
Test 8737	News	Fr, 22.01.2021	6	Ì Ō
neue News	News	Di, 16.07.2024 Mi, 31.07.2024	6	Ì 🗇

• Copy function to create a new entry more quickly, for example for several companies

Notification management all companies					
all Showing 1 to 91 of 91 entries	✓ Effective news			Search	
neue News	News	Di, 16.07.2024	Mi, 31.07.2024	c C Ō	,
_		Fr		Copy	





GENERAL

VI. Improvements in notification management (4/4)

Administration T	be setting is automatic and cannot be set administratively	
Administration	The setting is automatic and cannot be set administratively.	

e.g. choose a different company, the rest is still pre-assigned, but can also be changed:

Add			×
Company	0015_TEST TEST ID 9192	×	
Title	neue News		
Which action should be	performed:		
Routing-related messa	ages		
Restricted destination	S		
Destination information	on		
Send email			
X News			
Subject			
Deutsch	neue News		
English	current News		
Français	nouvelle nouvelle		
Česky	zbrusu nová		
Română	nou-nouță		
Italiano	nuove notizie		
Polski	•		
Text			
Close window			Next



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VII. New certificate for Single Sign-On (SAML) necessary

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 13681":

The certificate used for Single Sign-On (SAML) expires on November 4th, 2024 and requires a new set up. The timing of the conversion must be coordinated with your onesto contact person who then executes the change in the onesto system.

Afterwards please download the SAML metadata from your onesto URL https://www.onesto.de/YourAddress/SAMLMetadata and run the SAML setup again.

Please forward this information to your IT department.



I. Deutsche Bahn: New interfaces general

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 9592 and ID - 12586":

• DB Partner interface (PST) replaces NVS and is fully integrated in onesto.

- DB bahn.business replaces BIBE and opens in the DB design in a separate browser tab/window.
- A switch is possible for each customer and can be executed either by the travel agency or onesto administrators.
- All customers will be switched to the appropriate interface. A change to the other interface is possible after consultation with the travel agency, DB and, if necessary, your onesto contact.

Changes are also possible at a later date after consultation.

- Local public transport tickets (transport associations)
 - In special cases the purchase of local public transport tickets is possible.
 - Whether a fare or combined ticket can be booked via the interface is determined by agreements between DB and the respective transport associations.
 - Some public local transport tickets can only be booked via Navigator or not at all via DB.
 - If the public local transport part of a route cannot be booked via DB, the user is issued a partial route ticket.



RAIL





II. Deutsche Bahn: New Partner Interface (PST) (1/6)

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 9592":

- Customers will be switched during the next few months; the previous NVS interface will remain usable for some more months. The changeover is carried out for each customer by the travel agency or your onesto contact.
- The PST interface is fully integrated in onesto and offers functionalities such as an applicable travel policy. It can also be used in combination with other rail providers such as ÖBB (multisearch).

New: Seat booking

- · Graphical seat booking in onesto.
- DB does not offer seat request anymore (window, aisle, table).
- Reservation only: The interface supports reservations without tickets for one direction only. If the reservation is for seats only, just travel sections in one direction can be requested.
- DB Bahncard purchase
 - With the start of the PST interface for this release, it is not yet possible to purchase a DB Bahncard. (DB plans a new release for the end of August/autumn; as soon as this is implemented it will be integrated in onesto.)
 - A DB Bahncard order via PST interface can then be administered in onesto.
 - A limitation for booking DB Bahncards concerning the different variants and allowance for limited persons is possible in onesto.
 - When you purchase the DB Bahncard, DB does not automatically add it to the traveler's DB user profile.
 - The traveler must add the DB Bahncard manually to their DB profile or create a new one if no profile is existing yet.
 - The traveler must add the DB Bahncard to their onesto profile.

Tickets

- Tickets via PST can only be booked and canceled in onesto.
- An automatic transfer to the DB Navigator is not possible on the part of DB.
- The transfer to the navigator is only possible, as with NVS, by reservation number and last name.

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II. Deutsche Bahn: New Partner Interface (PST) (2/6)

Administration If you want to use this functionality please get in touch with your onesto contact.

Booking process in onesto

In the railway overview, the rate is displayed more clearly and detailed information can be accessed the same way as flight bookings.

onesto		Support Re	quests & Forms Conta	oct 🕒 Builder, Garfield	× 00:59:48 ⊠
\mathbf{e}	Rail	Aichach		Tue, 06.08.2024 ⊘ 09:00	
Builder, Garfield			▼ Change search		
		Providers > 🛇	Search train 〉 Results 〉 Tr	ain details 义 Confirmation	
Booking OD1197281 reference	🖶 < ///		a later and a start of the		Show map
Reason	DB 09:15 - 11:12 To	ue, 06.08.2024	🕙 01:57 h 1 Sto	p(s) ICE (RE	
No itinerary to display	ICE ICE 591				
Filter	Tue, 06.08.2024		Tue, 06.08.2024		2
Filter	09:15 Stut	tgart Hbf	▶ 10:40 Augs	burg Hbf	
Sort by: Price 🗸	Platform: 16		Platform: 4		
Price	10:46 Aug	sburg Hbf	▶ 11:12 Aich	ach	
19.49 € - 31.05 €	Platform: 101		Platform: 2		
Show bookable tariffs only					1
	2nd class from 19.49€				
	Rebookable	Cancellable	Fare	Total price	
	- 8	8	Super Sparpreis	19.49 € ⊜	Select
(IR	- 8	0	Flexpreis	26.75 € 	Select
	- 8	0	Flexpreis Business	31.05 € 	Select



By clicking on the fare name you will receive detailed information about the tariff.

Fare information is provided directly from the interface and may not be available in all languages.





RAIL

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II. Deutsche Bahn: New Partner Interface (PST) (4/6)

Administration If you want to use this functionality please get in touch with your onesto contact.

Seats can now be chosen and booked in the graphical seat map.

If you choose a booking "with reservation" there are two options:

- Click "Online Booking", Deutsche Bahn provides a seat
- Book a seat in the seat map, click on "Seat"

Boo refe

		Providers > Search train > Re	esults > Train details > Confirmation	
ilder, Garfield	<			
<u>OD1197467</u>		20.08.2024 (0.02-27.b		
	● 07:15 Stuttga	art Hbf	ICE.	
itinerary to display	• 08:46 Augsb	urg Hbf	ICE 991	Seat
	• 09:14 Augsb	urg Hbf	RE 2nd class	
	• 09:42 Aichac	h	DPN 86660	
	Super Sparpreis: no	n rebookable and not refundable (<u>further fare info</u>	ormation)	
	● 19:43 Aichac	, 22.08.2024 € 03:00 h	RE and then	
	20:08 Augsb	urg Hbf	DPN 86743	
	20:59 Augsb	urg Hbf	ICE 2nd class	Seat
	22:43 Stuttga Super Sparpreis: no	art Hbf n rebookable and not refundable (<u>further fare info</u>	ICE 990	
	Cont Descention			
	Ticket without seat rese	ervation	vation	



II. Deutsche Bahn: New Partner Interface (PST) (5/6)

Administration If you want to use this functionality please get in touch with your onesto contact.

In the seat map you will find details for the rate and can choose an available seat:

Seat Map ICE 991: Stuttgart Hbf - Augs	sburg Hbf	×
	Choose a seat with price: 5.20 €	^
	Carriage: 1	
118 114 108 107 1	106 105 104 103 102 101 94 88 64 78 74 64 58 54 44 38 34 24 18	💾 wc
117 113	93 87 88 77 73 63 57 53 43 37 33 23 17 2 1	
116 112	66 62 76 72 56 52 42 36 32 22 16	12
115 111	91 85 61 75 71 55 51 41 35 5 31 21 15	11 WC
	Carriage: 2	
144 138 134 128 7 124	108 T 109 98 94 88 64 78 T 74 68 P 54 48 44 38 T 34 24 18	14 WC
143 137 133 127 123		13
142 136 132 126 122 116 1		12
141 135 131 125 121 115 1	11] 105 💾 91 85 81 (75 👥 77 65 61 55 51 💾 (35 👥 33 27 15	
	Carriage: 3	
144 138 134 128 124	108 109 98 94 88 84 78 174 68 14 54 48 44 38 15 34 24 18	14 WC
143 137 133 127 123		13
142 136 132 126 122 116 1		12
Close	Remove selecti	on Apply selection



Administration If you want to use this functionality please get in touch with your onesto contact.

Display of the selected seat before booking is completed.

		📅 Tue, 20.08.2024 🛛 🔞 02:27 h			
•	07:15	Stuttgart Hbf	ICE	and class	Carriage 1 Seat
۲	08:46	Augsburg Hbf	ICE 991	210 (1833	Seat: 51
•	09:14	Augsburg Hbf	RE	2nd class	
۲	09:42	Aichach	DPN 86660	210 (1833	
0	Super Spa	arpreis: non rebookable and not refund	dable (further fare information)		
	-	🔁 Thu, 22.08.2024 🔞 03:00 h			
P	– 19:43	🛅 Thu, 22.08.2024 🛛 03:00 h Aichach	RE	2nd class	
	19:4320:08	 Thu, 22.08.2024 O 03:00 h Aichach Augsburg Hbf 	DPN 86743	2nd class	
•	19:4320:0820:59	 Thu, 22.08.2024 O 03:00 h Aichach Augsburg Hbf Augsburg Hbf 	DPN 86743	2nd class	
•	 19:43 20:08 20:59 22:43 	 Thu, 22.08.2024 O 03:00 h Aichach Augsburg Hbf Augsburg Hbf Stuttgart Hbf 	DPN 86743	2nd class 2nd class	Carriage: 9 Seat: 43



RAIL



RAIL

III. Deutsche Bahn: New interface (bahn.business) (1/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 12586":

- The switch of the customers will take place in the next few weeks and must be completed by **September 30, 2024**. It is executed by the travel agency or onesto contact.
- The bahn.business connection is still handled as an external site in onesto.
 - Data is synchronized back to onesto as before in BIBE.
 - It cannot be used in combination with multisearch.
 - New: bahn.business opens in a new browser tab/window, no longer in an onesto pop-up.
 - New: The online ticket cannot be accessed directly in onesto. It is sent via email to the traveler directly by Deutsche Bahn.

DB Bahncard purchase

- The purchase of all DB Bahncards is always possible via bahn.business and cannot be limited or prohibited by any setting in onesto.
- Deutsche Bahn does not intend to exclude a Bahncard purchase via BMIS number. Do you have questions about the contractual limitation of Bahncard orders in bahn.business? Please get in touch with your contact at Deutsche Bahn directly.
- The traveler must still add the DB Bahncard number in their onesto profile.

Customer logo

• BIBE access with a travel agency or customer logo are no longer available (even for existing customers).

• DB personal user account on bahn.business

- Account access cannot be connected with onesto.
- After jumping to bahn.business, the traveler can log in to their account with Deutsche Bahn.





RAIL

III. Deutsche Bahn: New interface (bahn.business) (2/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Tickets

- A ticket can also be booked without a bahn.business user account (or without registration).
- If the traveler has a DB user account, the ticket can automatically be saved in the DB Navigator if the traveler books for himself and is logged in with their DB account in the bahn.business portal after jumping off from onesto.
- A return journey can no longer be separated into two individual tickets in bahn.business. Now, the outbound and inbound journey must be booked separately.
- The ticket is only sent by Deutsche Bahn to the traveler. A direct access in onesto is not planned by Deutsche Bahn. Travelers receive two emails: One of them contains the ticket and the other the payment receipt.
- Tickets booked via bahn.business can be canceled in onesto Desktop and bahn.business but not via onesto2go.
- If a ticket is canceled in the Navigator App, this is only displayed after opening the order in onesto again.





RAIL

III. Deutsche Bahn: New interface (bahn.business) (3/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Booking process in onesto

The punch-out to the bahn.business environment differs slightly from that in BIBE, as the page opens in a new tab or window and not any more in a frame within onesto. Therefore pop-ups from onesto must be accepted.



If a pop-up blocker is active, you will receive an error message in your browser and you can deactivate the blocker for onesto (Firefox was used in this example, so it may vary depending on browser).







RAIL

III. Deutsche Bahn: New interface (bahn.business) (4/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Booking by travelers (self-bookers)

If you book for yourself, you can log in to bahn.business with your personal DB user account or create an account. Travelers are therefore redirected to the bahn.business homepage.

If you don't yet have a DB user account, you can register here.

	Welcome		
1000	Register now		
	Create a business user account and benefit from additional services.	\rightarrow	

Anyone that already has an account can log in. The ticket is then transferred directly to the DB user account/DB Navigator. Deutsche Bahn recognizes whether an account exists based on the email address.

Alternatively, it is possible to book without registration. The ticket can then be manually added to the DB user account or the Navigator - or printed out as a PDF and used that way.





III. Deutsche Bahn: New interface (bahn.business) (5/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Search criteria entered in onesto are adopted and the search is started with "Search".





III. Deutsche Bahn: New interface (bahn.business) (6/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Deputy booking (booking for others)

If you book for others, please don't log in to bahn.business, otherwise the ticket will be in your DB user account/ appear in your DB Navigator account.

You will therefore be redirected directly to the search results by onesto.

DB	Outbound	Return	Offers	Customer data	Payment	Check O	Cancel 🗙
Stuttga	art Hbf – Aichach	💄 1 Person (age	d 27-64) BC	1 BahnCard Business	50, 1st class	✤ Show fastest connections	Modify details 🖍
Outbou Earlier conn	und journey	y Wed 21.	Aug 2024	Business		2 3	show our best prices ¹
07:15 -	- 09:42 2h 27	'min 1 Transfer	ICE 991			Low demand expected	: from €48.60
Stuttgart	t Hbf		C	Details 🗡		Aichach	Continue
08:14	- 10:42 2h 28	3min 1 Transfer				Medium demand expected 👪	:
Stuttgart	t Hbf		ICE 511	Details 💙		BRB RB13 Aichach	from C43.00

Here you are logged in with the company's business account, but not with a personal user account. Travelers then can transfer the ticket manually (if necessary) to the DB Navigator or use the PDF.

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III. Deutsche Bahn: New interface (bahn.business) (7/8)

Administration If you want to use this functionality please get in touch with your onesto contact.

Further booking process in bahn.business for self-booking and deputy booking.

The connection and fare selection will be made.

The payment method will be handed over by onesto as usual:

AIRPLUS **** 8687
Central corporate credit card valid until 05/2027
It is means of payment has been pre-assigned by your company for this booking. If a means of payment is saved in your customer account, it will also be displayed here.
Personal Number Change / 081508150815
Department Builder Garfield
Show more additional data 🗸

After completing the booking with "buy now", the traveler receives two emails with the PDF ticket and the payment receipt.

Booking successful.								
You will receive a confirmation by e-mail at mhemmerich@onesto.com								
You can find the ticket under "My Trips" and in the DB Navigator app.								
Stuttgart Hbf – Ai	chach							
Order number 122021925877	booked on 20. Aug 2024 Garfield Builder							
Outbound journey	Return journey	You will need this on the						
Wed 21. Aug 2024 07:15 - 09:42	Fri 23. Aug 2024 17:13 - 19:45	train						
Download ticket as PDF	Cance)*	Discount card (e.g. BahnCard) if applicable						
* Free cancellation		ID document						



III. Deutsche Bahn: New interface (bahn.business) (8/8)

If you want to use this functionality please get in touch with your onesto contact. Administration Ð

As soon as you close the window/tab, the booking information is transferred to onesto.

Reservation numb	er: 12202192	105.65 €	Ē	Ū			
Wed,21.08.2024	 05:15 06:46 	Stuttgart Hbf Augsburg Hbf	ICE ICE 991	1st class	🚽 Wagen: 12, Platz: 74, Open saloon		
	 07:14 07:42 	Augsburg Hbf Aichach	RB BRB86660	1st class			

Cancellation of the ticket is possible from onesto desktop in the order (not from onesto2go).

	Builder, Garfield Wed, 21.08.2024 - Fri, 23.08.2024	Note for the printout	(i) Travelinformation: test Display			
•	Reservation number: 12202	1925877			1.30 €	Cancelled
	Wed,21.08.2024 05:1	5 <u>Stuttgart Hbf</u>	ICE	1st class	🖌 Wagen: 12, Platz: 74, Open saloon	
	 06:4 07:1 	Augsburg Hbf Augsburg Hbf				
		a state of		1st class		

I. Extended information when selecting seats (1/2)

Administration The setting is automatic and cannot be set administratively.

Description "ID - 11885":

The seat selection has been revised and now shows the characteristics of the seat more clearly.

For Lufthansa flights via farelogix direct interface, which comes with the new "Allegris" seat offer, more information and images are also displayed when selecting a seat.

This function is only available in new layout.

Further information about the "Lufthansa Allegris" offer can be found at https://www.lufthansagroup.com/en/themes/lufthansa-allegris.html



FLIGHT

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Apply selection





Administration The setting is automatic and cannot be set administratively.







Administration The setting is automatic and cannot be set administratively.

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Description "ID - 7898":

The fare selection page now shows the included offers from Amadeus and farelogix systems.

Depending on the selected rate, in addition to the rebooking and cancellation conditions, this includes information about:

- Onboard service
- Mileage credit
- Seat
- Baggage allowed

The information is displayed with "mouse-over" via the fare name within the result list as well as after selecting the rate in the pop-up. The pop-up is divided into two areas: 1) fare components and 2) fare conditions





This function is only available in new layout.

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III. Ryanair integration (1/2)

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 12991":

With this release, the airline Ryanair is back on offer. Bookings are made via the interface from the provider "Kyte" (www.gokyte.com)

The following services and rates can be booked:

- Fare: Basic, Regular, Plus, Flexi Plus
- Seat selection
- Select additional luggage

You can also see, which luggage (size, weight and number of) is included in the respective fare.

Payment is possible with a company card or with personal credit cards.

Rebooking or cancellation is currently not possible via the interface.

After successful accreditation, the interface is expected to be available after August 2024.



FLIGHT

III. Ryanair integration (2/2)

Administration If you want to use this functionality please get in touch with your onesto contact.

06:0	05 - 07:05 🦎 Sat, 14.0	09.2024	€) 02:	00 h	
07:3	80 - 10:10 💐 Sat, 21.0	09.2024	-⊙ 01:	40 h	
L	Ryanair FR2405 (o	operated by Ryanair)			
	Sat, 14.09.2024		Sat, 14.09	9.2024	
	06:05 Memming	gen FMM	07:05	London STN	
	Allgäu Airport		Stansted		
~	Ryanair FR2404 (o	perated by Ryanair)			
	Sat, 21.09.2024		Sat, 21.09	9.2024	
	07:30 London	SIN	10:10	Memmingen FMM	
	Stansted		Aligau Ali	rport	
● CO ₂	324 kg				
<u>C/</u>	Rebookable	Cancellable	Fare		
	and the second second			-	57.98 € 1 Seat
	×	×	Basic	0	
					Select
	•	•			113.98 €
	•	•	Regular	Ō	1 Seat
× ×	8	8			Select
TATA					
~	8	8		-	121.98 €
			Plus	20 kg	i Seat
×	×	×		U	Select



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FLIGHT



Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 7410":

We are pleased to announce, that the Irish airline Aer Lingus is now available via a direct interface in onesto. In addition you have access to fares, that are only available via the direct interface, or are otherwise bookable only to a limited extent.

Payment via the company credit card is possible through Aer Lingus (although currently without any additional data processing), as well as via personal credit cards.

Further information about Aer Lingus and its route network can be found at: www.aerlingus.com





I. HRS - Compensation Label

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 13106":

In addition to "Green Stay", HRS also provides information as to whether the hotel is a CO₂ -compensated hotel. This is now visible with a logo in our interface:





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II. Sorting option according to HRS Green Stay

Administration If you want to use this functionality please get in touch with your onesto contact.

Description "ID - 13170":

If an HRS "Green Stay" hotel is included in the result list, you now have the option of sorting for "Green Stay and Price".

This can also be set up as a default sorting.





HOTEL

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III. HRS: Processing absorptions of cost in onesto

Administration The setting is automatic and cannot be set administratively.

Description "ID - 13725":

If a customer uses the HRS payment solution and HRS has sent an absorption of cost to the hotel, it can now also be sent to onesto at the same time and be displayed in the travel order. So the traveler can access this on site at the hotel during the journey in case there are any questions that need to be clarified.

Please contact us if you would like to use the HRS-Pay process and send these documents to your HRS contact, as this function can only be activated in this way.



HOTEL

HOTEL •

onesto

IV. Booking overview hotel new column hotel certificate

Administration The setting is automatic and cannot be set administratively.

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Description "ID - 12325":

As of now, the provider's own hotel certification (HRS green stay, HRS compensated or CRC certified) will be available in the following statistics if the providers HRS or CRC are used:

- Booking overview hotel by booking date
- Booking overview hotel by travel date



RENTAL CAR

I. Display of the location surcharge when booking a rental car (1/2)

Administration The setting is automatic and cannot be set administratively.

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Description "ID - 13271":

When booking a rental car, location surcharges are now shown separately, if this is supplied by the rental car providers.







RENTAL CAR

I. Display of the location surcharge when booking a rental car (2/2)

Administration The setting is automatic and cannot be set administratively.

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In addition, all other included components of the rental agreement are also displayed, when Sixt is used.

Fiat 500 (or similar car)		SÚC
	ECAE	🖌 4 🥂 unlimited
▼ Pick-up: Wed, 28.08.2024 08:00 - Term	inalstr. Mitte/MWZ, 85356 München	
▼ Drop off: Wed, 28.08.2024 17:00 - Term	inalstr. Mitte/MWZ, 85356 München	
Equipment		
Inclusive		
Air condition		free of charge
Automatic transmission		free of charge
Insurance (24/7 Breakdown assistance)		free of charge
Insurance (Age Excess Waiver)		free of charge
Insurance (Loss Damage Waiver (including theft protection	on) with minimum deductible) (Accidental damage excess: 0.00 €)	Included in price 5.95 €
Insurance (Third party insurance) (Accidental damage exception)	cess: 0.00 €)	free of charge
Multiple driver flat rate		free of charge
Premium Location Fee		Included in price 22.61 €





II. Extension of standard statistics to include electric/hybrid and SIPP code information

Administration The setting is automatic and cannot be set administratively.

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Description "ID - 12326":

As of now, the SIPP code and the information as to whether it is a hybrid or electric vehicle will be included in the following statistics:

- Booking overview rental car by booking date
- Booking overview rental car by travel date





RENTAL CAR

III. Search for rental cars near train stations

Administration The setting is automatic and cannot be set administratively.

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Description "ID - 13250":

If you search a rental car using the search option "train station" or "airport" then onesto can be configured to only showed airport or train stations instead of the nearest station per provider. This search logic has now been improved for the search at the train station. If there is a rental car station within a radius of up to 1000 m around the train station you are looking for, it is now displayed even if the provider doesn't explicitly specify it with "train station".







ROADMAP



I. Developments with partners

Virtual payment Modul

With the new onesto virtual payment module, we are preparing to connect other payment service providers, such as: outpayce from Amadeus or Conferma.

ÖBB extension seat booking Booking of seating zones such as relaxing area.

benerail new interface "Moove" Expansion/improvement of the availability and booking options, e.g. for Italy, Hungary, night trains, Sweden, TGV from France to Spain

Trainline Possible extensions to other providers

Eurowings Implementation of new direct interface

booking.com Implementation upgrade of the direct interface





II. In implementation

The following topics:

- Integration of additional administrative areas into new layout
- New development onesto2go for iOS and Android
- 2-factor authentication for onesto login / administration
- Further adjustments to accessibility
- onesto API for booking from third-party systems (e.g. integration into MS Teams)
- Hotel check-in/smart hotels



III. Shutdown old layout

The old layout will be switched off on **December 31, 2024** and will only be available for administrative functions, which are not yet available in new layout. From next year on, booking functions will only be available via new layout.

We strongly recommend switching to new layout soon for all customers because otherwise there could be problems/functional restrictions after the introduction of the new rail interfaces.