



Release Note **2025.02**



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I. Additional info email in case of automatically added seniors

Administration To use this function, please get in touch with your onesto contact.

ID 13172

In addition to the senior selected during booking, you can now have an information email sent to a senior automatically stored in the profile if the travel policy is violated. This can be a senior added via HR feed, for example.

This means that the assigned senior is always informed, even if a different senior or no senior was selected during booking.

[Manage companies](#) > [Travel policy alert](#) > Add

| | |
|------------------------|---|
| Title * | <input type="text" value="ID 13172"/> |
| Itinerary | <input type="text" value="Flight"/> |
| Class | <input type="text" value="all"/> |
| Price | <input type="text"/> - <input type="text"/> <input type="text" value="EUR"/> |
| Traffic light | <input type="text" value="all"/> |
| Recipient E-Mail | <input type="text"/> <i>(Optional, if not set, the selected senior while booking will be used.)</i> |
| Recipient E-Mail (CC) | <input type="text"/> |
| Recipient E-Mail (BCC) | <input type="text"/> |
| Seniors | <input checked="" type="checkbox"/> <i>(Send additional e-mail to automatic added seniors of traveller)</i> |
| | <input type="checkbox"/> <i>Special Exemptions (Optional, exemptions for cost accounting data.)</i> |
| | <input type="checkbox"/> <i>Reasoning Exemptions (Optional, exemptions for reasons for violation.)</i> |

* = mandatory field

II. Travel policy alert - Different texts for each traffic light

Administration To use this function, please get in touch with your onesto contact.

ID 13181



We now offer a new functionality that allows different email texts depending on the traffic light for the means of travel.

With this function, different texts can be stored for the "travel policy alert" email for a green, yellow or red traffic light.

In addition, it is now also possible to include the data of the alternative, cheaper flight in the email:

Von: tm-notification@onesto.de <tm-notification@onesto.de>

Gesendet: Montag, 20. Januar 2025 11:39

Betreff: Travel policy notice

Dear [REDACTED],

There is a new flight booking (yellow trafficlight):

Order

O1202771

TM Status

yellow

TM Reason

Price

502.14 EUR

Min/Max Price

133.61 EUR - 1,876.14 EUR

cheaper flight connection: Do, 30.01.2025 10:45 MUC->MAD UX1516 J Preis: 133,61 EUR Tarif: PYYO5L

Booking number

TESTBOOKING

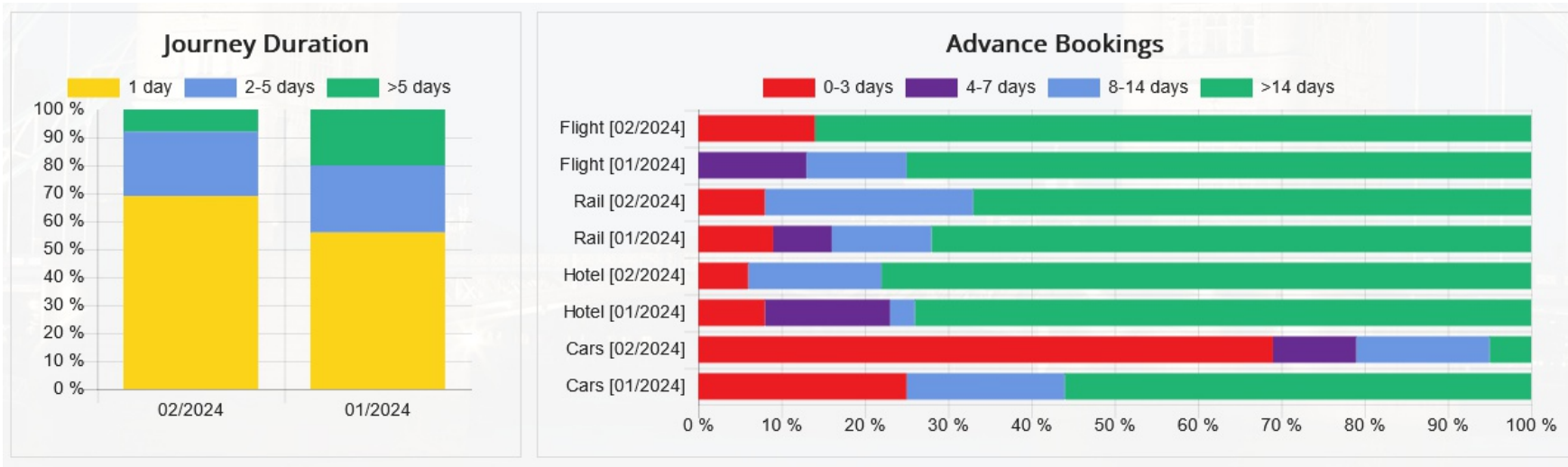
III. onesto Dashboard - Percentages for advance bookings and journey duration

Administration The setting is automatic and cannot be set administratively.

ID 13832

In onesto dashboard, we will now show the journey duration and the advance bookings as a percentage.

This ensures a better comparability, especially for customers who have high demand for some services and low demand for others.



IV. New report - Overview of booking/cancellation failures

Administration The setting is automatic and cannot be set administratively.

ID 14230

We are providing the new standard report "Overview of booking/cancellation failures".

This makes it possible to identify which problem occurs how often and is thus an indicator to show the urgency of the solution to the service provider.

Time range

Start:

End:

Results (12)

| TIME | LOGINNAME | NAME | AGENTUSER | TRAVELLER | ORDERNUMBER | SUBJECT | DETAILS | TOKEN |
|---------------------|-----------|------|-----------|-----------|-------------|-----------------------|--|-----------------------------|
| 29.11.2024 12:00 | All | All | All | All | All | flight booking failed | error: Error_SeatNotAvailable/de.onesto.flightreservation.flightmodules.farelogix.FarelogixException: not all requested seats were confirmed | B9D1E7EF36C8238B44E126CA805 |
| 29.11.2024 11:57 | All | All | All | All | All | flight booking failed | error: Error_SeatNotAvailable/de.onesto.flightreservation.flightmodules.farelogix.FarelogixException: not all requested seats were confirmed | B9D1E7EF36C8238B44E126CA805 |
| 26.11.2024 14:43 | All | All | All | All | All | flight booking failed | error: ERROR_CREDITCARD_INFORMATION_INVALID/Declined | F64250D87D0869F7ECA1D29D99 |
| 26.11.2024 14:52 | All | All | All | All | All | flight booking failed | error: ERROR_CREDITCARD_INFORMATION_INVALID/Declined | F64250D87D0869F7ECA1D29D99 |
| 26.11.2024 15:36 | All | All | All | All | All | flight booking failed | error: No cookies available for booking./ | 6A5B31E0E0B951AA8745425C9FE |
| 25.11.2024 15:57 | All | All | All | All | All | flight booking failed | error: No cookies available for booking./ | F3884AA31329CD429294E6B63B- |
| 25.11.2024 16:10 | All | All | All | All | All | flight booking failed | error: No cookies available for booking./ | F3884AA31329CD429294E6B63B- |
| 26.11.2024 14:35 | All | All | All | All | All | flight booking failed | error: ERROR_EXISTINGBOOKING/possible doublebooking | F64250D87D0869F7ECA1D29D99 |

V. New report - Overview of chargeable ancillary service costs of flights

Administration The setting is automatic and cannot be set administratively.

ID 14442

Another standard report that shows ancillary services (such as seat reservations or baggage) is now available.

The report shows, among other things, what the service is, which provider was used for booking and how much it costs.

| Travel Date | Operating Airline | Departure Airport | Arrival Airport | Service Type | Status | Chargeable ancillary service | Price | Currency | Cost accounting data | System Mode |
|---------------------|-------------------|-------------------|-----------------|--------------|--------|------------------------------|-------|----------|----------------------|-------------|
| All | All | All | All | All | All | All | All | All | All | All |
| 05.11.2024 06:30 | FR | DUB | STN | kyte | Storno | 2 pieces of luggage (2x20kg) | 45,98 | EUR | 741234--123456 | Customer |
| 21.01.2025 18:15 | LH | HAM | MUC | Galileo | Storno | Seat fees | 27,00 | EUR | 1234--555555 | Customer |
| 21.01.2025 18:15 | LH | HAM | MUC | Galileo | Storno | Distribution Cost Charge | 23,00 | EUR | 1234--555555 | Customer |
| 21.01.2025 18:15 | LH | HAM | MUC | Galileo | Storno | Fee credit card | 1,75 | EUR | 1234--555555 | Customer |
| 17.11.2024 13:35 | FR | FMM | OPO | kyte | Online | Seat fees | 60,00 | EUR | 123213 | Customer |
| 19.11.2024 08:25 | FR | OPO | FMM | kyte | Online | Seat fees | 60,00 | EUR | 123213 | Customer |
| 28.03.2025 06:45 | LH | FRA | CDG | Farelogix | Online | Fee credit card | 2,22 | EUR | 123--12344 | Customer |
| 04.04.2025 18:35 | LH | CDG | FRA | Farelogix | Online | Fee credit card | 2,22 | EUR | 123--12344 | Customer |
| 09.01.2025 07:20 | OS | VIE | HAM | Farelogix | Storno | Extra charge | 0,00 | EUR | 1234--55555 | Customer |
| 09.01.2025 07:20 | OS | VIE | HAM | Farelogix | Storno | Rebooking fee | 60,00 | EUR | 1234--55555 | Customer |
| 12.01.2025 15:05 | OS | HAM | VIE | Farelogix | Storno | Rebooking fee | 60,00 | EUR | 1234--55555 | Customer |
| 12.01.2025 15:05 | OS | HAM | VIE | Farelogix | Storno | Extra charge | 0,00 | EUR | 1234--55555 | Customer |
| 28.11.2024 20:15 | EW | STR | HAM | LCC | Online | Seat fees | 10,00 | EUR | 123123--123123 | Customer |
| 28.11.2024 08:40 | EW | HAM | STR | LCC | Online | Seat fees | 12,99 | EUR | 123123--123123 | Customer |



VI. Adjustments for profile import via SFTP server

Administration To use this function, please get in touch with your onesto contact.

ID 13764

It is now possible to define a maximum permitted percentage deviation of the profiles contained in the data set in relation to the existing number of profiles during automated profile import via the SFTP server. This is intended to prevent profiles from being deactivated or deleted due to an incorrect file with too large deviation. The possible permitted percentage can be specified by the customer on request and reported to onesto.

This percentage does not apply to the manual import of a csv file.

I. Deutsche Bahn Partner interface (PST) - Preselection of BahnCard

Administration To use this function, please get in touch with your onesto contact.

ID 14512

When using the DB partner interface (PST), the selection of BahnCard types that can be booked in onesto can be administered.

BahnCards that should not be booked can be blacklisted in onesto.

By default, booking of the BahnCard 100 is deactivated.

Customers who also want to book the BahnCard 100 - or want other BahnCards to be blacklisted - can request this.

These settings can be made separately for onesto Customer and onesto Agent.

It is therefore possible for travelers to book a different selection of BahnCards than travel agents.

For example, you can allow the travel agency to book a BahnCard 100 in onesto, but travelers themselves cannot.

Order Bahn card
✕

BahnCard

BahnCard Business 25 2. class ▲

BahnCard Business 25 2. class

BahnCard Business 25 1. class

BahnCard Business 50 2. class

Number of previous bahncard

Valid from

Date of birth

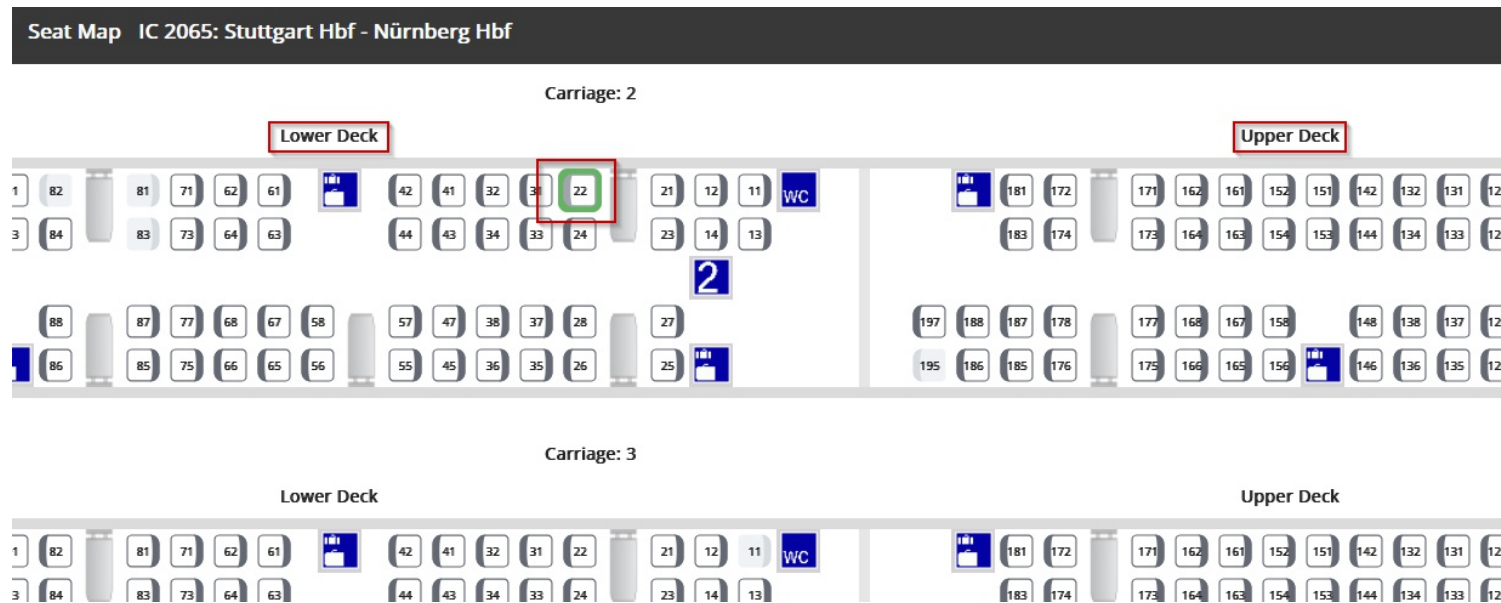
II. Deutsche Bahn Partner interface (PST) - Improved seat booking

Administration The setting is automatic and cannot be set administratively.

ID 14265

With the partner interface, it is possible to book seats directly in onesto using a seat map.

With this release, seat booking has been further improved so that it is easier to see which floor each seat is on in double-decker carriages.



III. Deutsche Bahn – Identification of payment method for bahn.business bookings

Administration The setting is automatic and cannot be set administratively.

ID 14484

For bookings made with a central company credit card via Deutsche Bahn's bahn.business portal, the payment method is included in the booking overview with the release and made available for others such as travel expense systems and in the onesto XML order data export.

In addition, the payment method can be displayed in the itinerary.

Booking confirmation from Wed, 22.01.2025 14:39

TEst
onesto-Itinerary: O1202698

Firma onesto GmbH
Augsburger Str. 14
86551 Aichach (Germany)

Reservation number: 122769153561
272.45 €

| | | | | |
|-----------------|------------------------------|-----------------------------------|---|-----------|
| Tue, 18.02.2025 | 07:24 11:00 | Hamburg Hbf Frankfurt(Main)Hbf | ICE ICE 573 (DB Fernverkehr AG) | 2nd class |
| Wed, 19.02.2025 | 16:58 20:30 | Frankfurt(Main)Hbf Hamburg Hbf | ICE ICE 1094 (DB Fernverkehr AG) | 2nd class |

Payment: CA (company expense)

IV. Deactivation of NVS interface on February 28, 2025

Administration The setting is automatic and cannot be set administratively.

ID 14349 

The new partner interface (PST) of Deutsche Bahn (DB) replaces the existing NVS interface (NVS) and allows the integrated booking of DB tickets in onesto.

All customers will be switched from NVS to PST by onesto or the partner travel agencies by the end of February.

From March on, no new bookings will be possible via NVS, but cancellations of existing bookings can still be made.

With the PST you get an even better integration of DB in onesto. This includes, among other things:

- improved display of the fare overview
- Seat map for direct booking of the desired seat
- Control of the Bahncard ordering options

Details of PST integration in onesto can also be found in the release note 2024.08.

I. UK entry information (1/2)

Administration The setting is automatic and cannot be set administratively.

ID 14330

The United Kingdom will change its entry requirements. From April 2, 2025, visitors from European countries will also need an Electronic Travel Authorization (ETA) to travel to Great Britain and Northern Ireland. Nationals of these countries can submit their applications from March 5, 2025.

The information will be displayed to the person making the booking during the booking workflow:

Builder, Tommy

Booking reference: [01202746](#)

Reason:

No itinerary to display

Additional data

Please fill in the missing data in the additional data sector. If you have questions, contact your line manager.

Cost Center: 106010

Order / Project number: 1 to 16 digit(s)

Employee ID: * 1 to 6 digit(s)

Reason *

Line manager

Please select a line manager. He will be informed by e-mail after booking.
Builder, Tom (tbuilder_atz@onesto.de)

Taxi

After your flight booking you will be redirected to taxi search and book.

Not needed
 From London (LHR), arrival at Tue, 25.03.2025 08:05

Contact details

Please select how the airline shall contact you in case of irregular flight operations and disruptions:

No contact
 Contact by phone
 Contact by email address

Fare conditions *

Simplified displaying of cancelation and rebooking penalties are for information only. I accept exclusive rate terms of the selected flights, which can differ from simplified display.

* = mandatory field

Visa and immigration information for UK and Northern Ireland *

Starting from April 2, 2025, travelers from European countries will require an Electronic Travel Authorization (ETA) to enter Great Britain and Northern Ireland.

Applications can be submitted from March 5, 2025, using the "UK ETA App" or via. <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta> gestellt werden.

Please note that travelers are responsible for checking the entry requirements and applying for a visa (if necessary) prior to their trip.

I. UK entry information (2/2)

Administration The setting is automatic and cannot be set administratively.

ID 14330



The itinerary also includes the following information:

Booking confirmation from Mon, 20.01.2025 08:16

Einreise UK
onesto-Itinerary: O1202746

Mr Tommy Builder
Firma
Augsburger Str. 14
86551 Aichach (Germany)

Journey Details Total price: 105.54 €

Created: Mon, 20.01.2025 08:08 by Bachmaier, Daniela Phone number +49 (89) 12345
Company: onesto GmbH

Visa and immigration information for UK and Northern Ireland

Starting from April 2, 2025, travelers from European countries will require an Electronic Travel Authorization (ETA) to enter Great Britain and Northern Ireland. Applications can be submitted from March 5, 2025, using the "UK ETA App" or via. <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta> gestellt werden. Please note that travelers are responsible for checking the entry requirements and applying for a visa (if necessary) prior to their trip.

II. Price cap for seat booking (1/2)

Administration To use this function, please get in touch with your onesto contact.

ID 13867

Since airlines have different pricing structures for seat bookings, you now have the option of setting a price cap. The previously available option of allowing paid seat bookings by airline and/or routing remains. In addition, a price cap for seat bookings can be set by airline and/or routing.

This means, for example, a seat selection up to a price of €5 can be permitted, and more expensive seats can then no longer be booked.

Seat Map (AIRBUS INDUSTRIE A318)

00:59:53

Seat 05F

- Restricted recline seat
- Individual movie screen - No choice of movie selection
- Front of cabin class/compart
- Preferential seat
- Window seat

✓ FRONT SECTION SEAT//CHOOSE A SEAT AT THE FRONT OF THE ECONOMY CABIN AND BE AMONG THE FIRST TO EXIT THE AIRCRAFT. STANDARD RECLINE AND COMFORT.

Chargeable **17.00 €**

| A | B | C | D | E | F |
|---|---|---|----|---|---|
| € | € | € | 05 | € | € |
| € | € | € | 06 | € | € |
| € | € | € | 07 | € | € |
| € | € | € | 08 | € | € |
| € | € | € | 09 | € | € |
| € | € | € | 10 | € | € |
| € | € | € | 11 | € | € |
| € | € | € | 12 | € | € |
| € | € | € | 14 | € | € |
| € | € | € | 15 | € | € |

Legend: Extra legroom seat Free Occupied Chargeable

Buttons: Close, Remove selection, Apply selection

II. Price cap for seat booking (2/2)

Administration To use this function, please get in touch with your onesto contact.

ID 13867

Seat Map (AIRBUS INDUSTRIE A318)

00:59:57

Seat 05F

- Restricted recline seat
- Individual movie screen - No choice of movie selection
- Front of cabin class/compartment
- Preferential seat
- Window seat

SEAT//CHOOSE A SEAT AT THE ECONOMY CABIN AND FIRST TO EXIT THE STANDARD RECLINE

17.00 €

Seat Map

Selection of chargeable seats is allowed up to 5.00 € according to your travel-management.

Error details:

Itinerary: O1202895
Time: Wed, 22.01.2025 17:01
Correlation-id: c8b03487-ebff-4f8e-ba8a-c3a96eff96e3

OK

Close Remove selection Apply selection

Extra legroom seat Free Occupied Chargeable

I. Display additional HRS charges

Administration The setting is automatic and cannot be set administratively.

ID 13864

For hotel bookings via the provider HRS, we now show additional charges such as city tax in the rate description.

Booking reference: 01202684
Reason:
No itinerary to display

Filter

Sort by: Company...

Name of hotel: motel

Price: 44.61 € - 1,185.06 €

free cancellation
 only green offers

Breakfast incl
 Breakfast not included

WiFi
 P

Preferred hotels

Language: English

© onesto GmbH | Impressum

Motel One Berlin-Alexanderplatz
Berlin
CO₂ 12.01 kg
8.6 Very Good
139.00 € excl. 17.90 € per night
Rooms

Motel One Berlin-Bellevue
Berlin
CO₂ 12.28 kg
8.0 Good
160.18 € no info per night
Rooms

Motel One Berlin-Hauptbahnhof
Berlin
CO₂ 12.28 kg
8.5 Very Good

Standard Rate
BEST PRICE RATE MESTO BERL N VYB R OD 01.01.2014 UBYTOVAC DAN, KTER SE HRAD NA M STE.
[Show more](#)
Free rooms: 1
192.43 € no info per night
Select

Standard room: A standard room consists of a room with shower/toilet or bathtub/toilet.
TradeFair-Rate
exclusive Visitor tax: 18.46 € per room and night
[Show less](#)
Free rooms: 1
cancelable free of charge until (local time):: Sat, 17.05.2025 23:59
246.18 € excl. 17.90 € per night
Select



I. Announcements

Virtual payment module

With the new onesto virtual payment module, we are preparing to connect other payment service providers, such as outpayce from Amadeus or Conferma.

New onesto2go development for iOS and Android

The new onesto2go app will be implemented as a native app with a completely new and intuitive design for iOS and Android. The app offers greater speed and a new user experience, supported by the new onesto API.

2-factor authentication for onesto login / administration

Using an additional factor for login increases the security of the onesto profiles. The function will be available to all customers who use user name and password for login.

Trainline

Possible extensions to other providers

benerail

Expansion to include Renfe (Spain) + PKP (Poland)

Eurowings

Implementation of new direct interface (expected 2025.05)

Kyte

Expansion to include other providers

Amadeus NDC (X)

Expansion to include further providers

The following topics are also being planned:

- Integration of additional administrative areas into new layout
- Further improvements to sustainability
- Further accessibility adjustments
- onesto API for booking from third-party systems (e.g. integration into MS Teams)