



Release Note **2025.05**



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I. Conferma integration

Administration To use this function, please get in touch with your onesto contact.

ID 13887 

We are pleased to announce the integration of Conferma into onesto.

Conferma is a leading provider of virtual credit card payments, specifically designed to simplify and secure business travel payments. Conferma collaborates globally with various partners, including numerous Travel Management Companies (TMCs) and major international financial institutions.

The new integration will provide you with access to Conferma's virtual credit card and payment solutions. Additionally, the Conferma Connect and SNAP solutions support the optimization of hotel booking processes, for example by requesting hotel invoices directly from booked hotels and storing them in the system.

In addition to the existing integration of AirPlus solutions, Conferma's services will also be available in onesto with the upcoming release.

For users, the onesto interface during the payment process will remain unchanged, as the process will run entirely in the background, similar to the AirPlus integration for virtual credit card payments.

Please note that using this service requires a contract between you or your travel agency and Conferma.



II. Login with Two-Factor Authentication (1/3)

Administration To use this function, please get in touch with your onesto contact.

ID 13706

Effective immediately, a second factor can be defined, which must be entered alongside the username during login, thereby providing additional security for access to onesto (Two-Factor Authentication).

Activation is performed within the user profile and requires an additional application, such as Google Authenticator, Microsoft Authenticator, Authy, or LastPass Authenticator, which generates a one-time token that must be entered during the login process.

Close profile

My account

- New password
- Travel arranger rights
- onesto2go
- Two-factor authentication

II. Login with Two-Factor Authentication (2/3)

Administration To use this function, please get in touch with your onesto contact.

ID 13706 

Depending on the application, setup is completed either by scanning a QR code or by manually entering the displayed code. After entering the token generated by the application and clicking "Activate," the function will be enabled.

Two-factor authentication

To keep your account safe, we require you to enable two-factor authentication. You'll need a smartphone with an authenticator app installed. Scan the qr code on the page and enter the code from your application here.



If you cannot scan, please enter the following code into your mobile application manually:

XTTV JJJ2 J7H5 3OIS 4D4D AH67 V7HQ PJ54

Email address

Token

To use two-factor authentication via an authenticator app, you can find these common third-party authenticator apps in your mobile device's app store:

- Google Authenticator
- Microsoft Authenticator
- Authy
- LastPass Authenticator

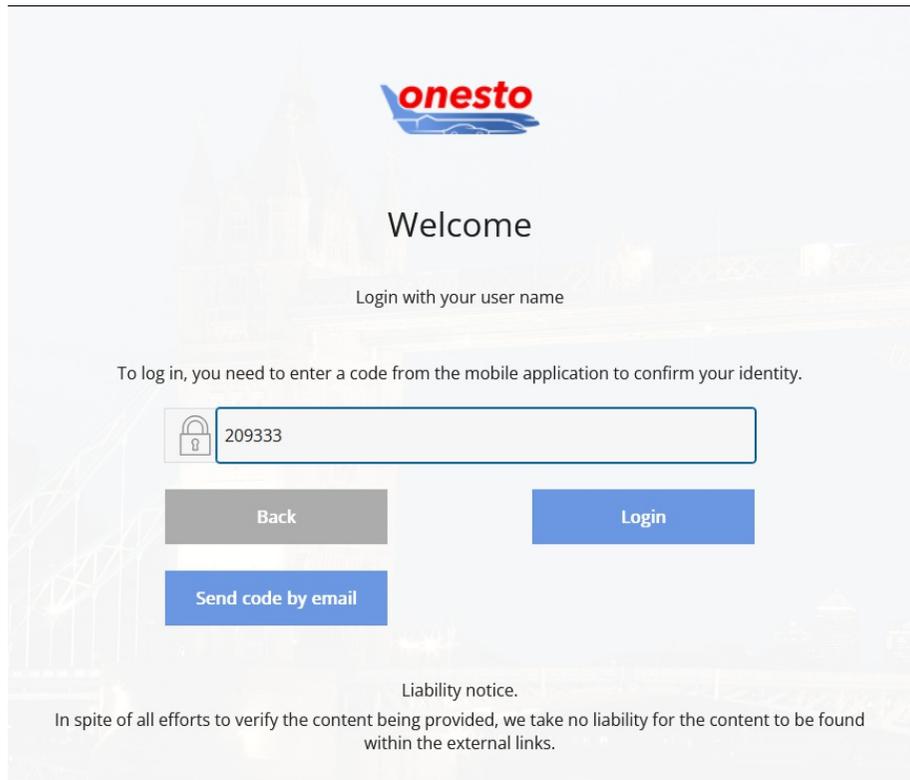
Activate

II. Login with Two-Factor Authentication (3/3)

Administration To use this function, please get in touch with your onesto contact.

ID 13706 

The next time you log in to onesto, you will be prompted to enter the token generated by your authentication application. Alternatively, a one-time token can be requested via email.



The screenshot shows the onesto login interface. At the top is the onesto logo. Below it, the text "Welcome" is displayed. Underneath, it says "Login with your user name". A message states: "To log in, you need to enter a code from the mobile application to confirm your identity." There is a text input field containing the number "209333" with a lock icon on the left. Below the input field are three buttons: "Back" (grey), "Login" (blue), and "Send code by email" (blue). At the bottom, there is a "Liability notice" section with the text: "In spite of all efforts to verify the content being provided, we take no liability for the content to be found within the external links."

If you wish to reset your password, you must also enter the token in the same manner as during login.

If you no longer wish to use this function, you can deactivate it in your personal profile.

Additionally, it is possible to make the use of this function mandatory. In this case, every user will be prompted to set up two-factor authentication during login. Without completing the setup, it will not be possible to use onesto. In this scenario, users will not be able to deactivate the function themselves.

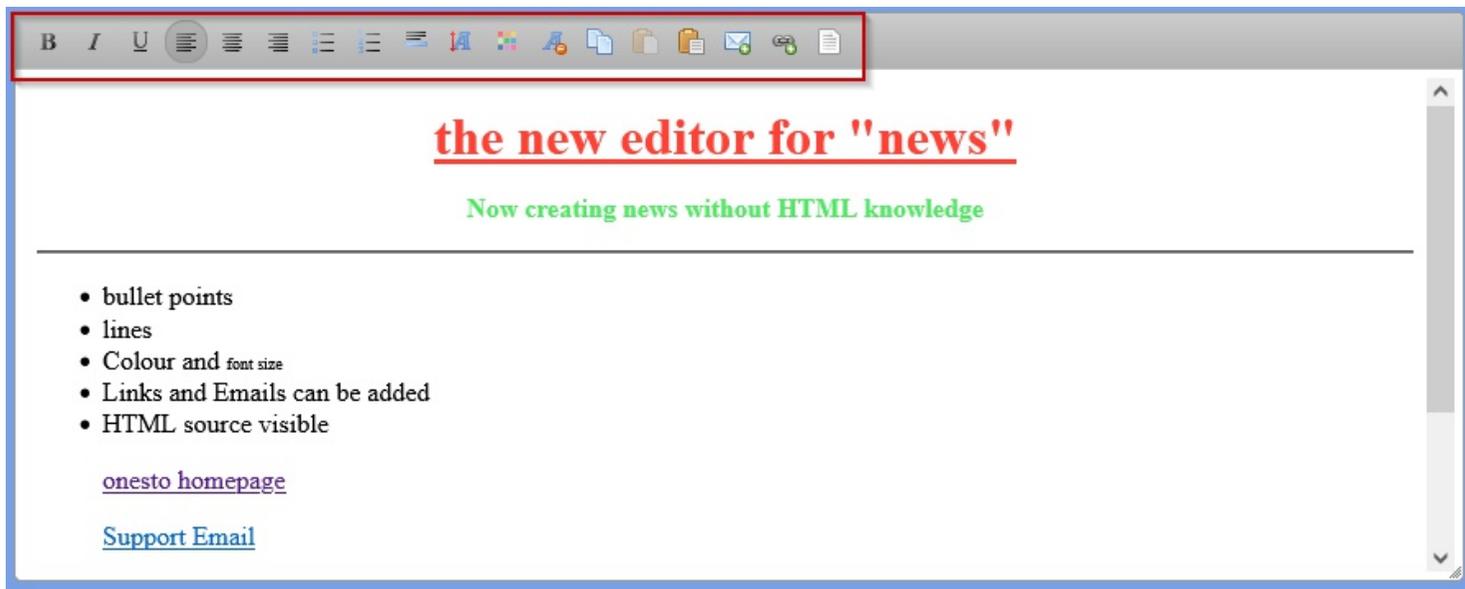
III. Text editor for News in the Notification Management (1/2)

Administration The setting is automatic and cannot be set administratively.

ID 13171

onesto is introducing a text editor for "News" within the Notification Management, allowing text formatting to be edited directly within the editor (so-called WYSIWYG – "what you see is what you get").

This enables text editing in a manner similar to that of a word processing application.



The following options are available:

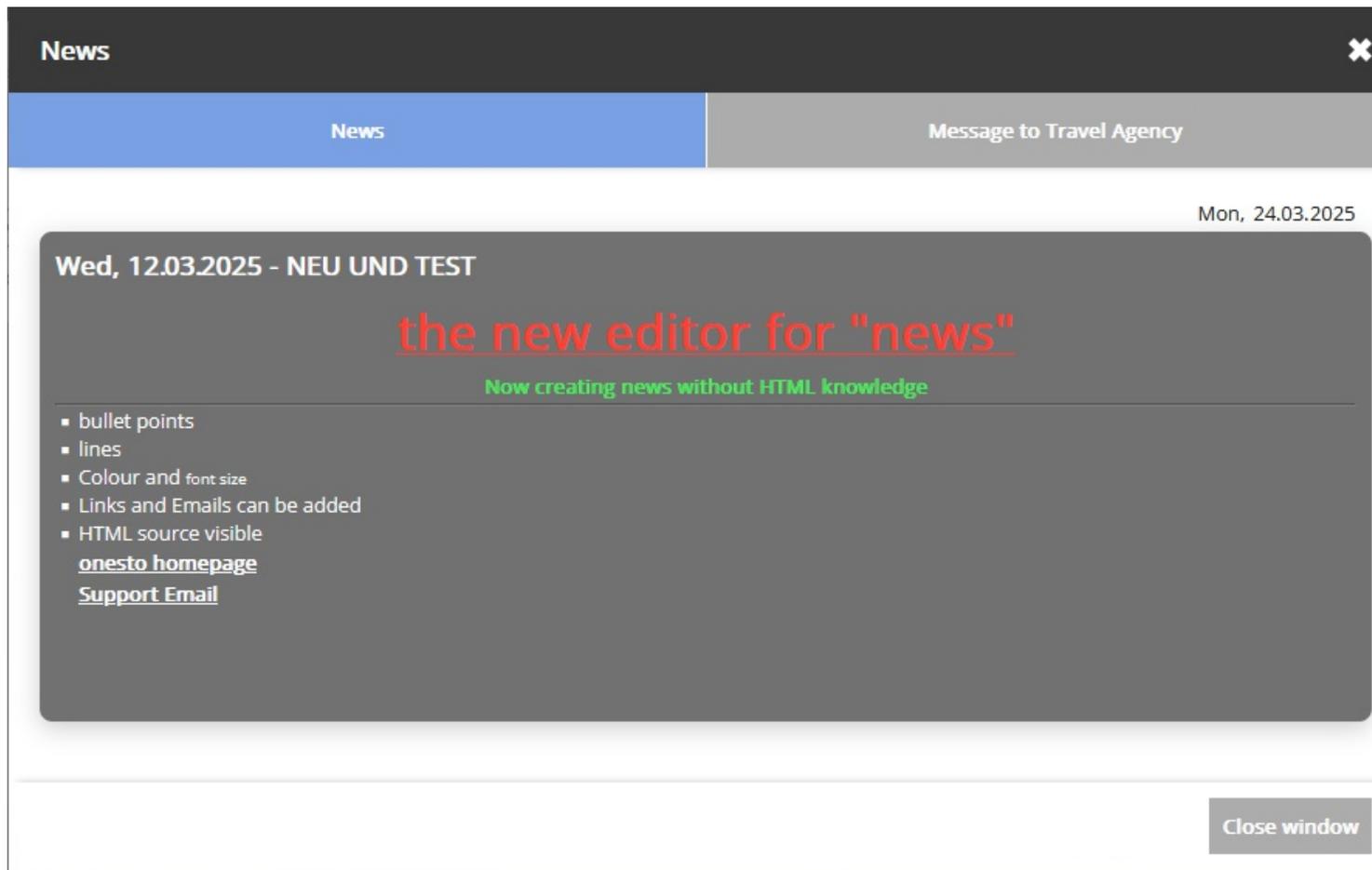
- Numbered and bullet point lists
- Font color and size adjustments
- Left-aligned, right-aligned, and centered text
- Dividing lines
- Copy/paste functionality
- Linking to URLs and email addresses
- Display of the generated HTML format

III. Texteditor für Aktuelles im Mitteilungsmanagement (2/2)

Administration The setting is automatic and cannot be set administratively.

ID 13171 

The editor will initially be available only within Notification Management for "News" and will be rolled out to additional areas after the completion of the pilot phase.



The screenshot shows a window titled "News" with a close button (X) in the top right corner. The window has two tabs: "News" (active, blue) and "Message to Travel Agency" (inactive, grey). The main content area displays the date "Mon, 24.03.2025" in the top right. Below the date, there is a dark grey box containing the text "Wed, 12.03.2025 - NEU UND TEST" and "the new editor for 'news'" in red. Underneath, it says "Now creating news without HTML knowledge" in green. A list of features is shown: bullet points, lines, colour and font size, links and emails can be added, and HTML source visible. At the bottom of the list, there are two links: "onesto homepage" and "Support Email". A "Close window" button is located at the bottom right of the window.

IV. No password entry required when creating profiles

Administration The setting is automatic and cannot be set administratively.

ID 14524

When manually creating a profile, it is no longer necessary to assign a password with this release. The password will be automatically generated in the background and can be changed later using the "Request new password" function.

As a result, the password field will no longer appear during profile creation.

Create User/Traveller
✕

General information

User	<input type="text"/>
Company *	<input type="text" value="onesto GmbH (ONESTO)"/> ▼
	<input type="checkbox"/> Guestprofile
Employee Number *	<input type="text"/>
Department	<input type="text"/>
Salutation *	<input type="text" value="--- Please select ---"/> ▼
Professional title	<input type="text" value="--- Please select ---"/> ▼
Surname *	<input type="text"/>
First name *	<input type="text"/>
Date of birth	<input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/>
Nationality *	<input type="text" value="German"/> ▼

Create traveller profile

As a result, automatic pre-filling of the password by the browser (if configured) is no longer possible, thereby helping to prevent errors.

V. Download / Upload using Excel files

Administration The setting is automatic and cannot be set administratively.

ID 14429



To simplify the handling of file downloads and uploads within the onesto system, it will now be possible to work with Excel files (XLSX format) starting with this release.

This enhancement is available for the following functions:

- Travel management hotel
- Business Trip Destinations
- User/Traveller Updater

The format of the existing header labels will remain unchanged.

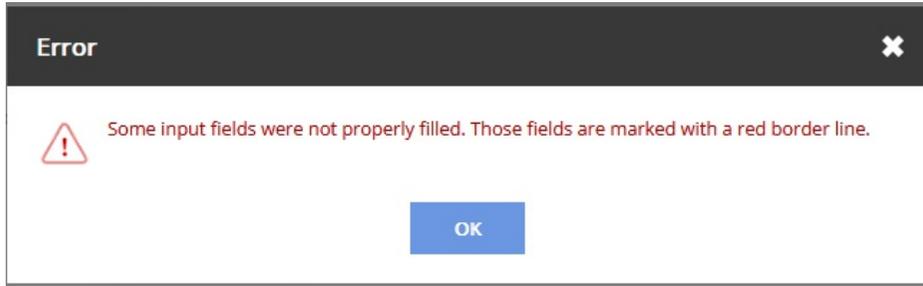
The screenshot shows the 'User/traveller updater' interface. At the top, there is a blue header with a back arrow and 'Close company management' with a close icon. Below the header, the breadcrumb 'Manage companies > User/traveller updater' is visible. The main content area has a light blue background with a faint cityscape. It contains the text 'Please select file (character set: UTF-8)'. Below this is a large white box with a blue upload arrow icon and the text 'User/traveller updater'. A red box highlights the text 'Allowed file types CSV,XLSX'. Below this, the text 'Filename: No file has been selected.' is displayed. At the bottom, there is a row of buttons: 'Documentation', 'Example CSV', 'Example xlsx', 'Export as CSV file', 'XLSX export' (highlighted with a red box), 'Test run', and 'Import'.

VI. Software Ergonomics: Improved error display

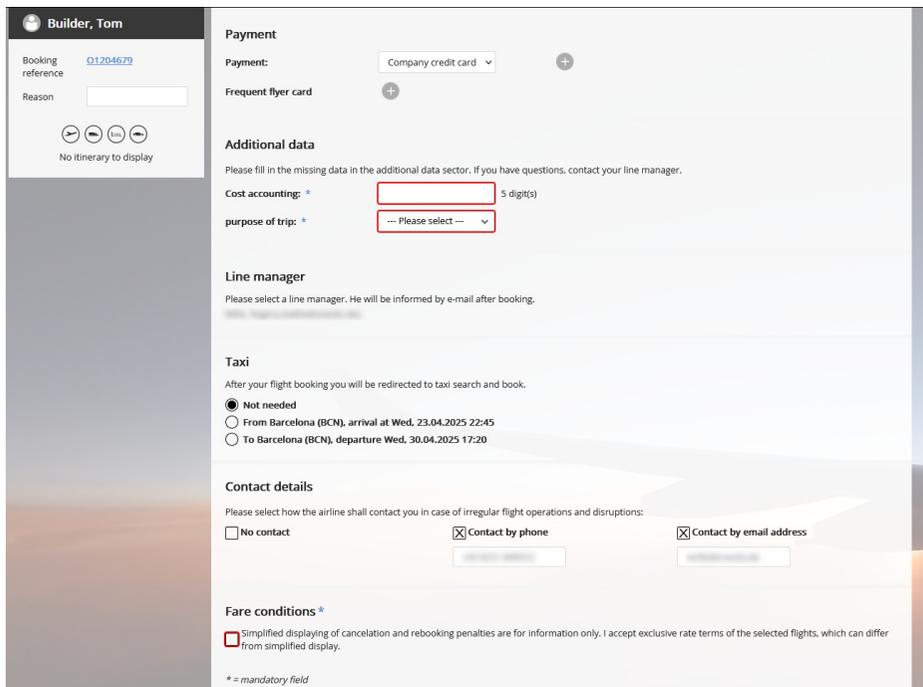
Administration The setting is automatic and cannot be set administratively.

ID 13603

We have improved the error display and now highlight all missing entries simultaneously with a red border.



This way, users can immediately see which fields still need to be completed.





VII. Additional columns in user data export

Administration The setting is automatic and cannot be set administratively.

ID 14140

In addition to the existing columns in the user data export, the delegates and approvers stored in a profile will now also be displayed.

The following columns have been added:

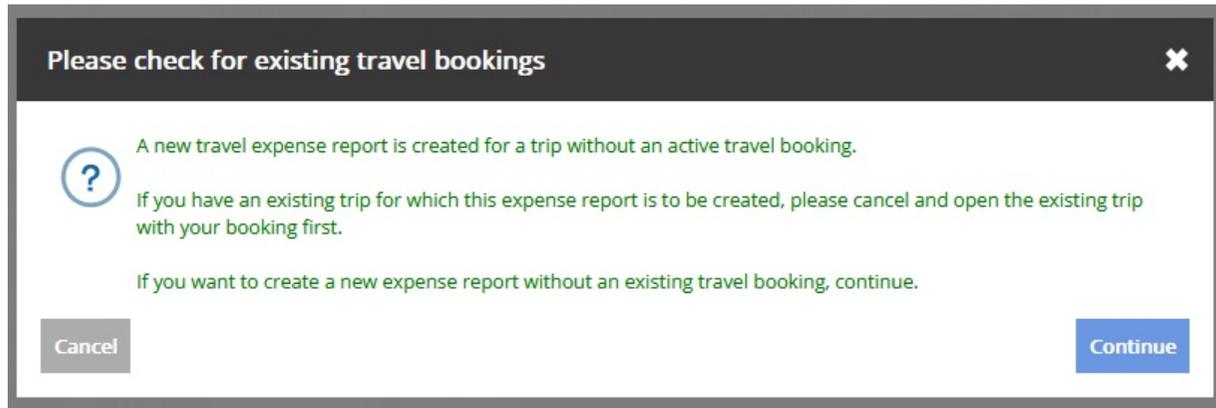
- SeniorLoginID00 - SeniorLoginID09: Username of the approver
- SeniorFirstName00 - SeniorFirstName09: First name of the approver
- SeniorLastName00 - SeniorLastName09: Last name of the approver
- SeniorEmail00 - SeniorEmail09: Email address of the approver
- TravelArrangerLoginID00 - TravelArrangerLoginID09: Username of the travel arranger

VIII. Notification of existing bookings in travel expense reports

Administration The setting is automatic and cannot be set administratively.

ID 14149 

When travelers click on "Travel Expense Report" and start a new trip, a notification will appear informing them that it is possible to add the expense report to an existing trip.



The traveler then has the option to either proceed and record a receipt under a new trip, or to navigate to an existing trip and submit the expense report there.

If a trip has already been booked, the associated expenses should ideally be accounted for within that existing trip.

Creating a new trip is only recommended if receipts are to be reimbursed that cannot be assigned to an existing onesto trip.



IX. Adjustment of the deadline for automatic profile deactivation

Administration The setting is automatic and cannot be set administratively.

ID 14438

Currently, the maximum period between a traveler's last activity and the deactivation of their profile is 365 days.

Due to PCI-DSS requirements, this maximum period will be reduced to 90 days.

As part of this adjustment, the definition of inactivity will also be revised. Currently, inactivity is determined based on the creation date of the last trip, the last login, and the last profile change.

In the future, inactivity will be defined based solely on the end date of the traveler's last trip.



X. Use of company name from billing address for all direct interfaces

Administration To use this function, please get in touch with your onesto contact.

ID 14090



In onesto, it is possible to optionally enter an alternative company name in the billing address, in addition to the company name stored in the company data. This is useful when the billing information differs from the company data used in the system. This setting can be defined separately for each subsidiary.

With this release, the company name from the billing address will be applied across all interfaces.

If a company name is stored in the billing address, it will now be consistently transmitted for all booking channels. Previously, this was implemented only for a few interfaces.

If no alternative billing information is provided, the standard company data will be used.

This setting does not affect the company data used for travel agency invoices.

XI. Display of AirPlus cost accounting data definition for a company credit card

Administration The setting is automatic and cannot be set administratively.

ID 14609

Effective immediately, users with administrative rights in the onesto Administration (Customer and Agent) can view the definition of the additional data fields stored with AirPlus by clicking the "show cost accounting" button:

[onesto Administration](#) > [Company profile](#) >

Company credit card

NewCo (NWO)

Aus Sicherheitsgründen werden die Kreditkartennummern nur gekürzt dargestellt. Der Karteninhaber muss mindestens 6 stellig sein.

Flight ⓘ

setting for company NewCo (NWO)

Type: [▶ show cost accounting](#)

Number:

Card holder:

Expiration date Month:

Expiration date Year:

In the next window, the details of each additional data field will be displayed:

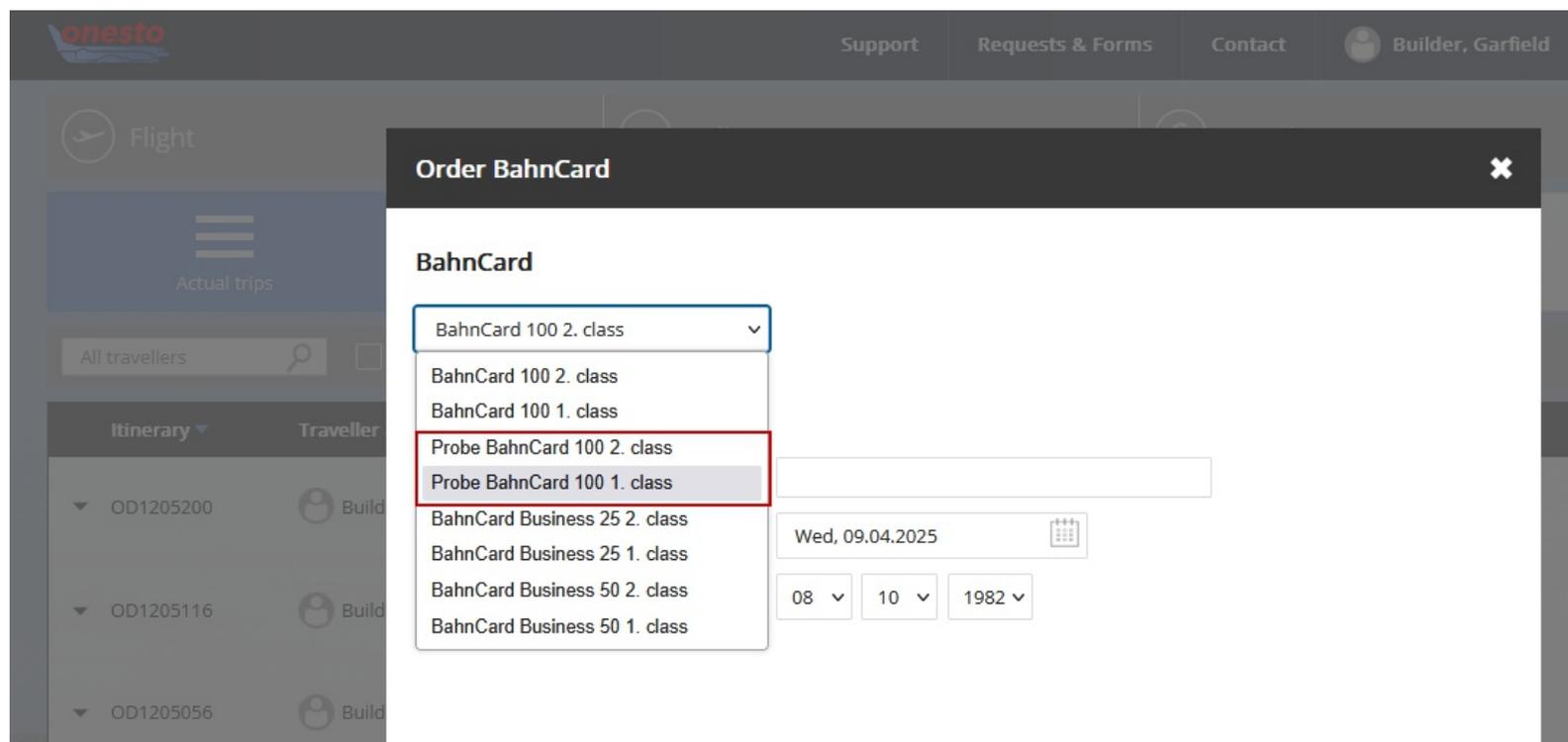
Field	Format	From / to	Mandatory
AU	Text field	1-10	✗
BD	Date	6-7	✓
IK	Text field	1-2	✗
KS	Text field	1-10	✗
PK	Text field	1-6	✗
PR	Text field	1-7	✗

I. Deutsche Bahn Partner interface (PST) - Display of all bookable BahnCards

Administration To use this function, please get in touch with your onesto contact.

ID 14568

With the Deutsche Bahn partner interface PST, it is now possible to book all business BahnCard variants via onesto. This includes, for example — depending on availability — promotional BahnCards or the trial BahnCard for the BahnCard 100.



If you wish to have certain BahnCards hidden, please contact your onesto representative. Existing settings regarding hidden BahnCards will remain unchanged.

The option to allow BahnCard bookings via PST only for specific users also remains in place.

II. Transmission of fare name to Refundrebel

Administration The setting is automatic and cannot be set administratively.

ID 14529 

Effective immediately, onesto will transmit the fare name to Refundrebel in all systems where rail bookings are included and the transmission of rail booking data to Refundrebel is configured.

Refundrebel checks the data for delays, identifies compensation claims, and submits these claims to the respective railway companies on behalf of the customers.

I. Improved display of fare notes

Administration The setting is automatic and cannot be set administratively.

ID 14092

On the flight booking detail page, fare information will no longer be displayed separately under each flight segment, but rather grouped under the flight offer, separated by travel direction. This change makes the display significantly clearer, especially for connecting flights.

The screenshot shows a flight booking confirmation page. At the top, there's a navigation bar with 'Flight' and icons for other services. Below that, a breadcrumb trail reads 'Search > Results > Flight details > Confirmation'. The main content is divided into two flight dates: Wednesday, 18.06.2025 (03:30 h) and Friday, 20.06.2025 (02:00 h). Each date has a vertical timeline of flight segments. For the 18th, there are two KLM segments: Munich to Amsterdam (07:00-08:30) and Amsterdam to London (09:30-09:30). For the 20th, there is one Lufthansa segment: London to Munich (17:50-20:50). Each segment shows the airline logo, flight number, aircraft type, and a 'Seat' button. At the bottom, there's a 'Tariff information' box with details on rebooking and cancellation, and a 'Payment Outbound' section with a dropdown menu set to 'Company credit card'.

Date	Time	Origin	Destination	Airline	Flight No.	Aircraft	Fare Class	Seat
Wed, 18.06.2025	07:00	Munich	AMS	KLM	KL1848	BOEING 737-800	ECONOMY STANDARD Economy (T)	1
	08:30	AMS	LCY	KLM	KL983	EMBRAER 190	ECONOMY STANDARD Economy (T)	1
Fri, 20.06.2025	17:50	London	Munich	Lufthansa	LH2479	AIRBUS INDUSTRIE A320-212	FLEX Economy (V)	1
	20:50	Munich	LCY	Lufthansa	LH2479	AIRBUS INDUSTRIE A320-212	FLEX Economy (V)	1

Tariff information

Outbound rebookable for 70.00 € and not refundable ([further fare information](#))

Return rebooking at no charge and cancelable for 70.00 € ([further fare information](#))

Payment Outbound

Payment Company credit card ▾

II. Eurowings – new interface

Administration The setting is automatic and cannot be set administratively.

ID 12778

We are pleased to soon offer you the new Eurowings interface.

Through the "WingsAPI," fare components will now be delivered and clearly displayed, as shown here with the fare combination SMART/BASIC:

The screenshot displays a flight booking interface with a fare breakdown. A pop-up window highlights the SMART component details:

- SMART**
 - ✓ Semi flex option
 - ✓ Online check-in
 - ✓ Airport check-in service
 - ✓ SMART / BASIC Small underseat bag (laptop bag, purse etc.) (max. 40 x 30 x 25 cm)
 - ✓ Large cabin bag (8 kg) (max. 55 x 40 x 23 cm)
 - ✓ 1 bag up to 23 kg
 - ✓ Preferred seating
- BASIC**
 - ✓ Online check-in
 - ✓ Small underseat bag (laptop bag, purse etc.) (max. 40 x 30 x 25 cm)

The main interface shows four fare options with their respective prices and 'Select' buttons:

Fare Option	Price (€)	Status
BASIC	89.98	Selected (Green dot)
SMART / BASIC	125.98	Available (Yellow dot)
BASIC / SMART	125.98	Available (Yellow dot)
SMART	161.98	Available (Yellow dot)

The transition will take place after the certification by the airline, no later than July 1, 2025.

III. Entry information for Israel (1/2)

Administration The setting is automatic and cannot be set administratively.

ID 14633

Since January 1, 2025, travelers from European countries are required to obtain an Electronic Travel Authorization (ETA) in order to enter Israel. Applications can be submitted via ETA-IL.

This information will be displayed to the Booker upon completion of the booking:

Builder, Tom

Booking reference: [01205255](#)

Reason:

No itinerary to display

After your flight booking you will be redirected to taxi search and book.

Not needed
 From Tel Aviv (TLV), arrival at Wed, 14.05.2025 16:00

Contact details

Please select how the airline shall contact you in case of irregular flight operations and disruptions:

No contact
 Contact by phone
 Contact by email address

Fare conditions *

Simplified displaying of cancellation and rebooking penalties are for information only. I accept exclusive rate terms of the selected flights, which can differ from simplified display.

** = mandatory field*

Visa and immigration information for Israel *

Starting from January 1, 2025, travellers from European countries will require an Electronic Travel Authorization (ETA) to enter Israel.

Applications can be submitted via [ETA-IL \(https://www.gov.il/en/departments/topics/eta-il/govil-landing-page\)](https://www.gov.il/en/departments/topics/eta-il/govil-landing-page).

Please note that travellers are responsible for checking the entry requirements and applying for a visa (if necessary) prior to their trip.

Additional terms and conditions

place holder Lufthansa information

Luggage conditions

Carry On Hand Baggage: 1 CABIN BAG UP TO 8KG.
 Checked Baggage: 1 CHECKED BAG UP TO 23KG.
 ECONOMY SAVER airline: LH MUC-TLV

Distribution Cost Charge 17.50 €
Total price: 525.39 €

III. Entry information for Israel (2/2)

Administration The setting is automatic and cannot be set administratively.

ID 14633

The information is also included on the itinerary:

Page 2/2

Visa and immigration information for Israel

Starting from January 1, 2025, travellers from European countries will require an Electronic Travel Authorization (ETA) to enter Israel.

Applications can be submitted via [ETA-IL \(https://www.gov.il/en/departments/topics/eta-il/govil-landing-page\)](https://www.gov.il/en/departments/topics/eta-il/govil-landing-page).

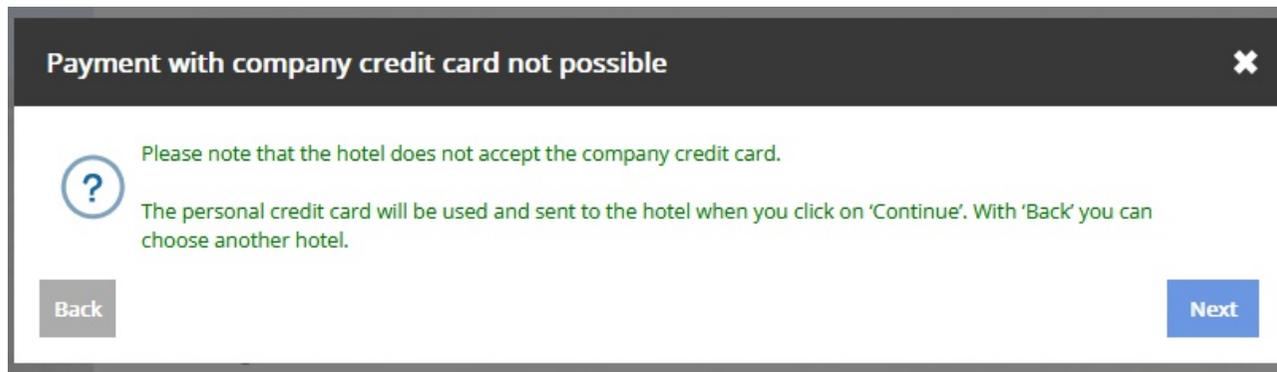
Please note that travellers are responsible for checking the entry requirements and applying for a visa (if necessary) prior to their trip.

I. Notice for hotel booking: Payment with Company Credit Card not possible

Administration The setting is automatic and cannot be set administratively.

ID 14348

When paying with a company credit card, such as a central travel account card or a virtual credit card, a notice will be displayed before booking if the selected hotel does not support this payment option. The user can then either choose a different hotel or complete the booking using a personal credit card.



By clicking "Back," the user is returned to the hotel overview. By clicking "Next," the booking is completed using the personal credit card.

II. Payment with AirPlus via the booking.com interface

Administration To use this function, please get in touch with your onesto contact.

ID 11888 

The new booking.com interface requires the 12-digit AirPlus account number for payment with AirPlus; in addition, the VAT number is also mandatory.

Without this information, payment with AirPlus will no longer be possible.

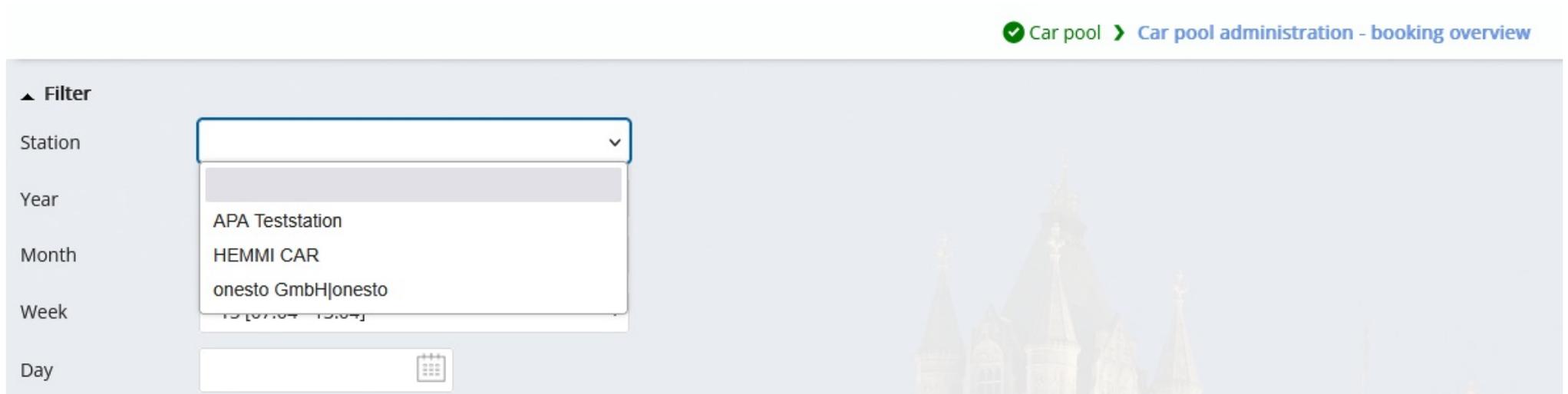
The gradual transition to the new interface will take place over the coming weeks, as the current version provided by booking.com will no longer be supported in the future.

I. Carpool – Multiple stations in one overview

Administration The setting is configured in the Administration.

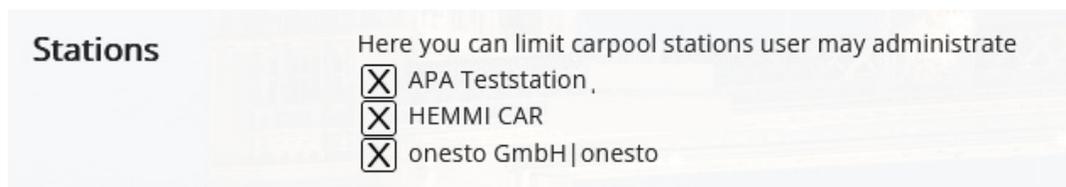
ID 14574

If a company uses multiple carpool stations in onesto, carpool administrators can now access a consolidated booking overview across all authorized stations. It is still possible to use the dropdown menu to display the booking overview for a specific station only.



If desired, it is possible to define, for each user, which stations are visible.

User profile of the carpool manager – Administration – Selection of authorized stations



II. Rental Car – Display of different kilometer packages

Administration The setting is automatic and cannot be set administratively.

ID 14572

In the rental car section, there are increasingly more offers with different kilometer packages and corresponding prices. These options are now displayed during the booking process, allowing users to select and book the package that best suits their needs.

Booking reference [O1205041](#)

Reason

No itinerary to display

Filter

Sort by: Distance

Price: 64.99 € - 324.18 €

Car type: All

Enterprise
 Sixt
 Navigation system
 Automatic transmission
 Winter tyres
 Electric
 Hybrid

Car Model	Price	Kilometer Package
Mini Citroen e-C3 (or similar car) SIXT Nantes Atlantique Flughafen 0 km 12.00 € NTE A 250 km	111.41 €	250 km
 Fiat 500 (or similar car) SIXT Nantes Atlantique Flughafen 0 km 12.00 € NTE M 250 km	124.49 €	250 km
 VW Polo (or similar car) SIXT Nantes Atlantique Flughafen 0 km 12.00 € NTE M 250 km	126.32 €	250 km
 Citroen e-C3 (or similar car) SIXT Nantes Atlantique Flughafen 0 km 12.00 € NTE A 400 km	127.62 €	400 km

III. Display of rental car price

Administration The setting is automatic and cannot be set administratively.

ID 13861

With this release, the display of the rental car price will be updated.

The base price will now include the estimated taxes and fees, which will no longer be listed separately. This change ensures a standardized price display.

Service fees for rentals at airports or train stations will continue to be shown separately.

base price inkl. tax and fees	49.31 €
Service fees for rental at airport/ train station	19.00 €
estimated total price	68.31 €

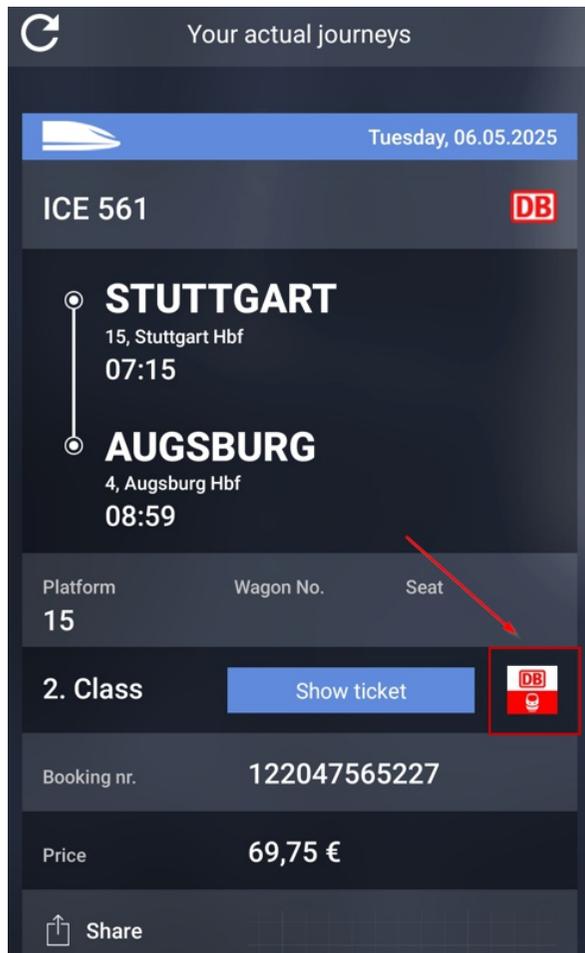
I. Automatic transfer of train tickets to the DB Navigator from onesto2go

Administration To use this function, please get in touch with your onesto contact.

ID 14743

With this release, the simple transfer of train tickets from onesto2go to the DB Navigator will be activated for all customers.

This allows train tickets booked via onesto2go to be transferred to the DB Navigator, enabling the use of DB Navigator features such as the Comfort Check-in. The function can also be deactivated upon customer request.





I. Advance notices

New development of onesto2go for iOS and Android

The new onesto2go app will be implemented as a native app with a completely new and intuitive design for both iOS and Android. The app will offer higher speed and a new user experience, supported by the new onesto API.

Trainline

Expansion to include additional providers

benerail

Expansion to include PKP (Poland)

Kyte

Expansion to include additional providers

Amadeus NDC (X)

Expansion to include additional providers

New car provider: Starcar

New sustainability solution

Management, reporting, and compensation

Further topics currently planned:

- Integration of additional administrative areas into the new layout
- Further enhancements to accessibility features
- onesto API for booking through third-party systems
- AI features